

**INCLUDED**

**EXPANDED BASIC TELEVISION**

**Included**

Plug & Play! Includes local networks, sports, news, popular channels and more! Plus, local channels in HD. We provide programming in analog and digital format without the need for any box. *To receive digital channels, your television must have integrated QAM tuner capable of decoding MPEG 4. To verify QAM capability on your TV please refer to your television's owner's manual.*

**DIGITAL ACCESS PACKAGE**

**Included**

Local networks, sports stations, commercial free music PLUS channels like TLC, NFL Network, USA, HGTV, and Bravo! *Box is required for viewing.*

**FISION HD BOX**

**Included**

One (1) HD capable box. Provides access to our on-screen guide, Replay TV, and Video on Demand. *HD service not included. Standard Remote included.*

**HBO PACKAGE**

**Included**

8 HBO channels offer exclusive and hit movies, original series, action packed sports and special events. Plus, access to HBO Max for streaming options. *Included in the Expanded basic and Digital Access*

**SHOWTIME PACKAGE**

**Included**

12 SHOWTIME channels of top Hollywood hits, award winning originals, championship boxing, live concerts and comedy. Includes TMC and Flix. *Included in the Expanded basic and Digital Access.*

**HIGH SPEED INTERNET 300**

**Included**

Dedicated download speeds of 300 Mbps and upload speeds of 300 Mbps, delivered to your home.

**TELEVISION**

A box is required for each television that will receive service.

**DIGITAL FAVORITES PACKAGE**

**\$19.99/mo**

Includes Digital Access channels PLUS additional channels like MLB Network, Cooking Channel, AMC, Disney Junior, VICELAND and more! *Box is required for viewing.*

**DIGITAL PREMIUM PACKAGE**

**\$29.99/mo**

Includes Digital Favorites channels PLUS additional channels such as 9 Encore channels, American Heroes, Science, Military History, Discovery Family, and more! *Box is required for viewing.*

**THE WORKS PACKAGE**

**\$59.99/mo**

The ultimate entertainment experience. Includes Digital Premium channels, plus, ALL of the premium movie channels! *Box is required for viewing.*

**ADDITIONAL FISION HD BOX**

**\$9.99/mo**

HD capable box provides access to our on-screen guide, Replay TV, and Video On Demand. *HD service not included. Standard remote control included.*

**FISION HD/DVR BOX**

**\$15.99/mo**

HD capable DVR box allows you to record your favorite shows or series and watch them whenever you want. Also provides access to the on-screen guide, Replay TV and Video on Demand! *Limit one (1) DVR per household. HD service not included. Standard Remote included.*

**FISION TERABYTE HD/DVR BOX**

**\$18.99/mo**

The deluxe Terabyte Fision DVR will record up to four unique HD streams simultaneously, allowing you to watch more of your favorite programming! *Limit one (1) DVR per household. HD service not included. Standard Remote included.*

**HD SERVICE**

**\$9.99/mo.**

A monthly HD Technology Fee applies for access to certain available HD channels in your subscribed digital tier package. *HD capable television required. Requires a Fision HD Box.*

**MULTI-ROOM DVR SERVICE**

**\$9.99/mo.**

Watch recorded shows from any box in your home. This will require at least 1 HD/DVR box and 1 HD box to function. *Requires 1 HD/DVR box and 1 HD box to create network function. HD/DVR box rental not included.*

**RF REMOTE CONTROL**

**\$25.00one time charge**

The RF Remote Control eliminates the need to point the remote directly at your Fision box and awards you the freedom to place your box where its best for you. Even behind closed doors!

**BIG BUTTON REMOTE CONTROL**

**\$10.00/one-time-fee**

Featuring large, easy-to-read keys, this remote is perfect for those whose eyesight is less than perfect.

Core digital package of service required to add premiums and other specialty programming.

**CINEMAX PACKAGE**

**\$15.99/mo**

8 Cinemax channels provide a variety of theatrical premieres, original series and documentaries. Plus, access to MAX GO.

**STARZ PACKAGE**

**\$15.99/mo**

10 STARZ channels of movies and original programming. Plus, get access to STARZ Play - watch STARZ programming on your computer and mobile device!

**EN ESPAÑOL**

**\$15.99/mo**

A diverse mix of Spanish networks with access to movies, news, family, sports, music and more. *Rate effective 2/1/21*

**ISRAEL+**

**\$19.99/mo**

Israel Plus provides 24/7 access to news, entertainment, and cultural programming.

**SPORTS PACKAGE**

**\$9.99/mo**

Includes NFL RedZone, Pac-12, World Fishing Network, Longhorn, Outside TV and more!

**ARABIC PACKAGE**

**\$8.99/mo**

Includes the following popular Arabic channels: Al Araby, Dubai TV and Sky News Arabia.

**CCTV-4**

**\$9.99/mo**

China's largest provider of cultural, news and entertainment programming.

**MEDIASET ITALIA**

**\$9.99/mo**

A 24-hour Italian language entertainment channel offering viewers the best of Italy's Canale, Italia & Rete.

**RTN**

**\$14.99/mo**

Includes Russian language programming and an American perspective on world news and immigrant life in the U.S.

**TV5MONDE**

**\$14.99/mo**

French language films, international news, sports, lifestyle, youth programming, documentaries and more!

**TV GLOBO**

**\$19.99/mo**

News, sports, feature films, telenovelas, comedies, youth programming and other popular Brazilian broadcasts.

**MLB EXTRA INNINGS**

**Priced Per Season, Rate Pending**

With MLB Extra Innings you'll get up to 80 out-of-market regular season games a week.

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**NHL CENTER ICE** **\$45.99/Regular Season**  
Get up to 40 out-of-market regular season games per week with the NHL Center Ice package.

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**TOO MUCH FOR TV** **\$14.95/mo**  
On Demand access to over 40 shows of uncensored entertainment for a mature audience. *Content inappropriate for children, suggested audience 18+*

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**PLAYBOY** **\$16.99/mo**  
The best in adult entertainment!

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**PLAYBOY EN ESPAÑOL** **\$16.99/mo**  
The only Latino adult premium channel, with sexy soap operas and unedited reality shows all in original Spanish language. Includes English language Playboy.

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**EVENT PPV** **Pay-Per-View**  
Enjoy LIVE Pay-Per-View events like boxing, WWE, TNA, concerts and more!

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## INTERNET

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**HIGH SPEED INTERNET 400** **\$19.99/mo**  
Dedicated download speed of 400 Mbps and upload speed of 400 Mbps delivered to your home.

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**HIGH SPEED INTERNET 500** **\$29.99/mo**  
Dedicated download speeds of 500 Mbps and upload speeds of 500 Mbps delivered to your home.

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**GIGABIT INTERNET 1000** **\$69.99/mo**  
The fastest residential speed available delivered right to your home by Hotwire's state-of-the-art fiber network. Our service provides up to 1 Gbps download speed (That's 1000 Mbps) and up to 500 Mbps upload.\*

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**EERO PRO - RENTAL** **\$5.99/mo**  
For each rented eero Pro device.

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**EERO PLUS** **\$9.99/mo**  
**\*Special Offer: FREE for 3 months, \$9.99/mo thereafter.** Includes 8 additional features: Threat Scan, Ad Blocking, Family-safe Browsing, VPN, 1Password, Malwarebytes, DDNS, and Internet Backup.

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**STATIC IP ADDRESS** **\$15.99/mo**  
Amplify your ability to run your own website, remotely access your home PC, and participate in online gaming with a fixed IP address. Single (1) static IP address for \$15.99/mo each. Or, get a pack of five (5) static IP addresses for \$24.99/mo

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## VOICE

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**DIGITAL VOICE SERVICE** **\$24.99/mo**  
Includes unlimited local and long distance calling to anywhere in the contiguous USA & Canada. Plus, features like: call waiting, caller ID, 3-way calling and more. *Taxes, fees, surcharges and usage charges additional and apply to free and discounted services,*

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**ADDITIONAL VOICE LINE** **\$14.99/mo per line**  
Additional lines include unlimited local and long distance calling to anywhere in the contiguous USA & Canada. Includes features like: call waiting, caller ID, 3-way calling, and more.

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**VOICEMAIL** **FREE**  
Never miss an important message plus have remote access while you are away from home.

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**VOICEMAIL PLUS** **\$7.50/mo per line**  
Never miss an important message PLUS get access to our online portal for easy management with advanced features such as Priority Alerts and Simultaneous Ring. *Per line.*

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## SECURITY

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To see a full set of security rates and all accessory equipment, please visit [gethotwired.com/securityrates](http://gethotwired.com/securityrates). Speak to a representative for more details. Fision Home Security By Hotwire Insura EF20000859.

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**ESSENTIAL SECURITY - NEW SYSTEM** **\$29.99/mo**  
Secure your home. Includes central station security monitoring, one (1) Qolsys Alarm Panel, five (5) window/door sensors, and one (1) motion detector all fully controlled through our Fision Security app. *New systems have a one-time equipment fee of \$159 and require a 36 month agreement.*

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**ESSENTIAL SECURITY WITH VIDEO - NEW SYSTEM** **\$34.99/mo**  
Secure your home. Includes central station security monitoring, one (1) Qolsys Alarm Panel, five (5) window/door sensors, and one (1) motion detector all fully controlled through our Fision Security app! Add an indoor or outdoor camera with 24/7 live video to remotely monitor your home for peace of mind when you are away. *New systems have a one-time equipment fee of \$159 + the cost of any camera equipment. Requires a 36 month agreement.*

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**ESSENTIAL SECURITY - EXISTING SYSTEM** **\$29.99/mo**  
Already have an existing system? No problem! We can easily convert your system to Fision Security with one of our compatible panels to secure your home with central station security monitoring. No term agreement required! *Existing systems have a one-time equipment fee of \$49.*

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**ESSENTIAL SECURITY WITH VIDEO - EXISTING SYSTEM** **\$34.99/mo**  
Already have an existing system? No problem! We can easily convert your system to Fision Security with one of our compatible panels secure your home with central station security monitoring. Includes 24/7 access to live video and alerts. No term agreement required! *Existing systems have a one-time equipment fee of \$49.*

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## ADDITIONAL

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**COMPLETE WIRING MAINTENANCE PLAN** **\$9.99/mo**  
Covers the repair of inside wiring for television, internet and telephone services. This includes existing wiring and jacks present at installation. \* *Where structurally possible. See policy for complete details.*

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**PHONE WIRING MAINTENANCE PLAN** **\$6.99/mo**  
Covers the repair the low voltage telephone wires, from demarcation point to the telephone jacks in your home. This includes existing wiring and jacks present at installation. \* *Where structurally possible. See policy for complete details.*

The Fountains

## Broadband Facts

Hotwire Communications  
**HIGH SPEED INTERNET 400**  
 Fixed Broadband Consumer Disclosure

**Monthly Price** **\$19.99**  
 This monthly price is an introductory rate  
 Time the introductory rate applies N/A  
 Monthly price after introductory rate N/A  
 Length of contract N/A  
 Link to Terms of Contract N/A

**Additional Charges & Terms**  
 Provider Monthly Fees N/A  
 One-Time Purchase Fees \$100  
 Installation Fee See disclaimer below for link to full policy, which ever is greater \$10 or 1.5% of Past Due Balance,  
 Late Fees whichever is greater  
 Early Termination Fees N/A  
 Government Taxes **Varies by location**

**Discounts & Bundles**  
 Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, wireless service, and use of your own equipment like modems and routers. Use Access Code: 69097  
[gethotwired.com/service/products/bundles](http://gethotwired.com/service/products/bundles)

**Speeds Provided with Plan**  
 Typical Download Speed 459 Mbps  
 Typical Upload Speed 353 Mbps  
 Typical Latency 5-42 ms

**Data Included with Monthly Price**  
 Charges for Additional Data Usage N/A

**Network Management Policy**  
[gethotwired.com/terms](http://gethotwired.com/terms)

**Privacy Policy**  
[gethotwired.com/terms](http://gethotwired.com/terms)

**Customer Support**  
 Phone: (800) 355-5668  
 Website: [gethotwired.com/support](http://gethotwired.com/support)

Learn about the terms used on this label  
 Visit the Federal Communications Commission's Consumer Resource Center [fcc.gov/consumer](http://fcc.gov/consumer)  
 Unique Plan Identifier: F00059379743650040000400

## Broadband Facts

Hotwire Communications  
**HIGH SPEED INTERNET 500**  
 Fixed Broadband Consumer Disclosure

**Monthly Price** **\$29.99**  
 This monthly price is an introductory rate  
 Time the introductory rate applies N/A  
 Monthly price after introductory rate N/A  
 Length of contract N/A  
 Link to Terms of Contract N/A

**Additional Charges & Terms**  
 Provider Monthly Fees N/A  
 One-Time Purchase Fees \$100  
 Installation Fee See disclaimer below for link to full policy, which ever is greater \$10 or 1.5% of Past Due Balance,  
 Late Fees whichever is greater  
 Early Termination Fees N/A  
 Government Taxes **Varies by location**

**Discounts & Bundles**  
 Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, wireless service, and use of your own equipment like modems and routers. Use Access Code: 69097  
[gethotwired.com/service/products/bundles](http://gethotwired.com/service/products/bundles)

**Speeds Provided with Plan**  
 Typical Download Speed 462 Mbps  
 Typical Upload Speed 157 Mbps  
 Typical Latency 5-42 ms

**Data Included with Monthly Price**  
 Charges for Additional Data Usage N/A

**Network Management Policy**  
[gethotwired.com/terms](http://gethotwired.com/terms)

**Privacy Policy**  
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 Unique Plan Identifier: F00059379743650050000500

## Broadband Facts

Hotwire Communications  
**GIGABIT INTERNET 1000**  
 Fixed Broadband Consumer Disclosure

**Monthly Price** **\$69.99**  
 This monthly price is an introductory rate  
 Time the introductory rate applies N/A  
 Monthly price after introductory rate N/A  
 Length of contract N/A  
 Link to Terms of Contract N/A

**Additional Charges & Terms**  
 Provider Monthly Fees N/A  
 One-Time Purchase Fees \$100  
 Installation Fee See disclaimer below for link to full policy, which ever is greater \$10 or 1.5% of Past Due Balance,  
 Late Fees whichever is greater  
 Early Termination Fees N/A  
 Government Taxes **Varies by location**

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[gethotwired.com/service/products/bundles](http://gethotwired.com/service/products/bundles)

**Speeds Provided with Plan**  
 Typical Download Speed 837 Mbps  
 Typical Upload Speed 211 Mbps  
 Typical Latency 5-42 ms

**Data Included with Monthly Price**  
 Charges for Additional Data Usage N/A

**Network Management Policy**  
[gethotwired.com/terms](http://gethotwired.com/terms)

**Privacy Policy**  
[gethotwired.com/terms](http://gethotwired.com/terms)

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 Unique Plan Identifier: F00059379743650100000500

Tiers and pricing subject to change - always check online rate sheet for most up to date labels. Promotion offers available to new customers only unless otherwise noted. Internet service available for residential use only. Actual speeds for Internet service will vary due to a variety of factors. ©2024 Hotwire Communications, Ltd. All rights reserved.