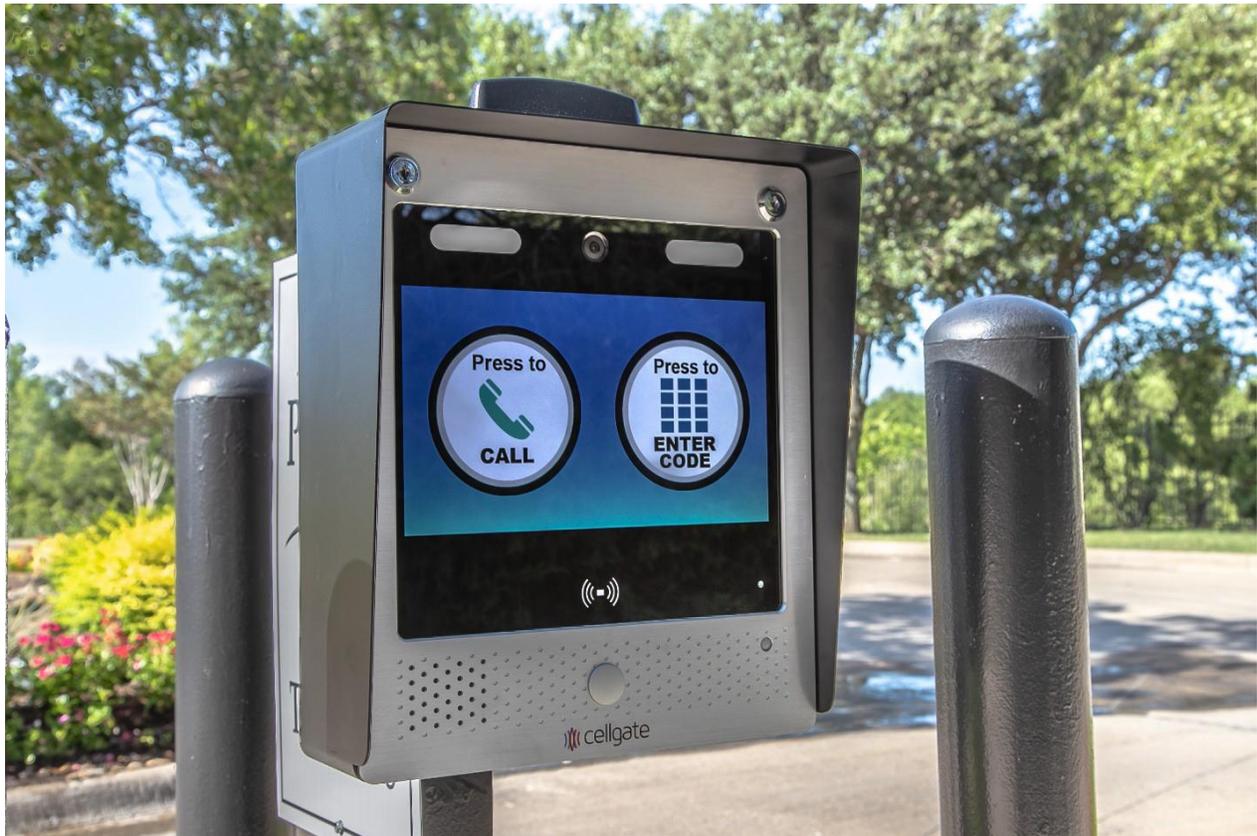


## Attention Residents

Residents will be installing a new telephone entry system. Below is the instruction for the visitors user interface and how to download and use the video App.



### Visitors user interface:

- Visitors touch “Press to Call” then scroll through the list of names and press the last name of the resident they want to visit.
- If you currently have or would like to add multiple phone numbers into the tele-entry system, each number will now display under your directory profile (Last name, first name initial).

## Attention Residents

Residents will be Installing a new telephone entry system.

Below is the instruction for the visitors user interface and how to download and use the video App.

Video Callgroups							Resend Notifications	Copy to Devices	Remove	+ A
<input type="checkbox"/>	Display Name	Address	User Login Created	Callgroup Active	Device	Action				
<input type="checkbox"/>	ABM SECURITY		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	ACKERMAN		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	ADAPA/EATHAKOTT		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	AGURCIA J		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	AHIRE		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	AKINWANDE 1		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	AKINWANDE 2		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	ALL SERVICE		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	ALLPEST CONTROL		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	ALMEIDA 1		●	●	1 Device	<a href="#">Edit Callgroup</a>				
<input type="checkbox"/>	ALMERIA 2		●	●	1 Device	<a href="#">Edit Callgroup</a>				

## Attention Residents

Residents will be installing a new telephone entry system. Below is the instruction for the visitors user interface and how to download and use the video App.

- The phone number from the gate will be displayed on caller ID as Cell Gate 972-231-1999 **do not block the number otherwise you will not receive calls from the gate.**
- When answering a voice call you will hear “You have a visitor, press 1 to connect the call”. After accepting the call and speaking to the guest, press “9” to open the gate or simply hang up if you do not want to allow access.
- There are no more directory codes to dial the resident since the touch screen now quickly scrolls through all names on one page.
- There are no Entry Codes that automatically open the gate. The option on the right of the tele-entry touch screen “Press to Enter Code” applies to service personnel only.

## Attention Residents

Residents will be installing a new telephone entry system. Below is the instruction for the visitors user interface and how to download and use the video App.

### How to download and use the video App:

Apple App Store Link:

<https://apps.apple.com/us/app/cellgate-mobile-connect/id575775114>

Google Play Store Link:

[https://play.google.com/store/apps/details?id=com.celaccess&hl=en\\_US&gl=US](https://play.google.com/store/apps/details?id=com.celaccess&hl=en_US&gl=US)

Username will be the resident's registered phone number in the system, then @ cellgate.com. Example:

Username: [9545551234@cellgate.com](mailto:9545551234@cellgate.com)

Password: lakefield1

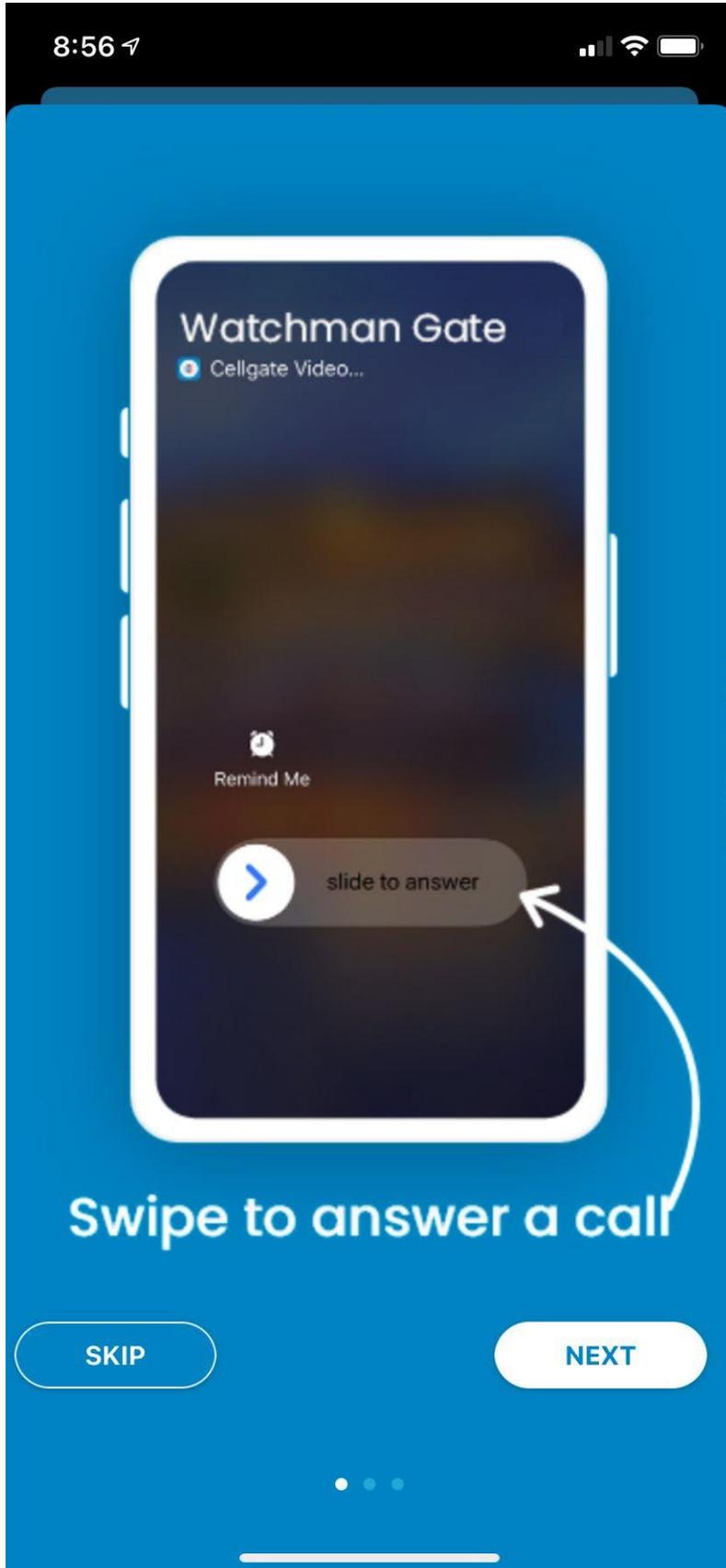
## **Attention Residents**

**Residents will be installing a new telephone entry system. Below is the instruction for the visitors user interface and how to download and use the video App.**

- 1. First you will receive the call. If you are connected to Wi-Fi or have very strong cell service, the call will come in through the App. If you are somewhere where you have no Wi-Fi and not adequate service, then it will come in as a normal call.**
- 2. Next you can choose to start the video by tapping the Cellgate icon.**
- 3. The live video will appear in 2-3 seconds. You can choose to allow the visitor in by pressing Open.**

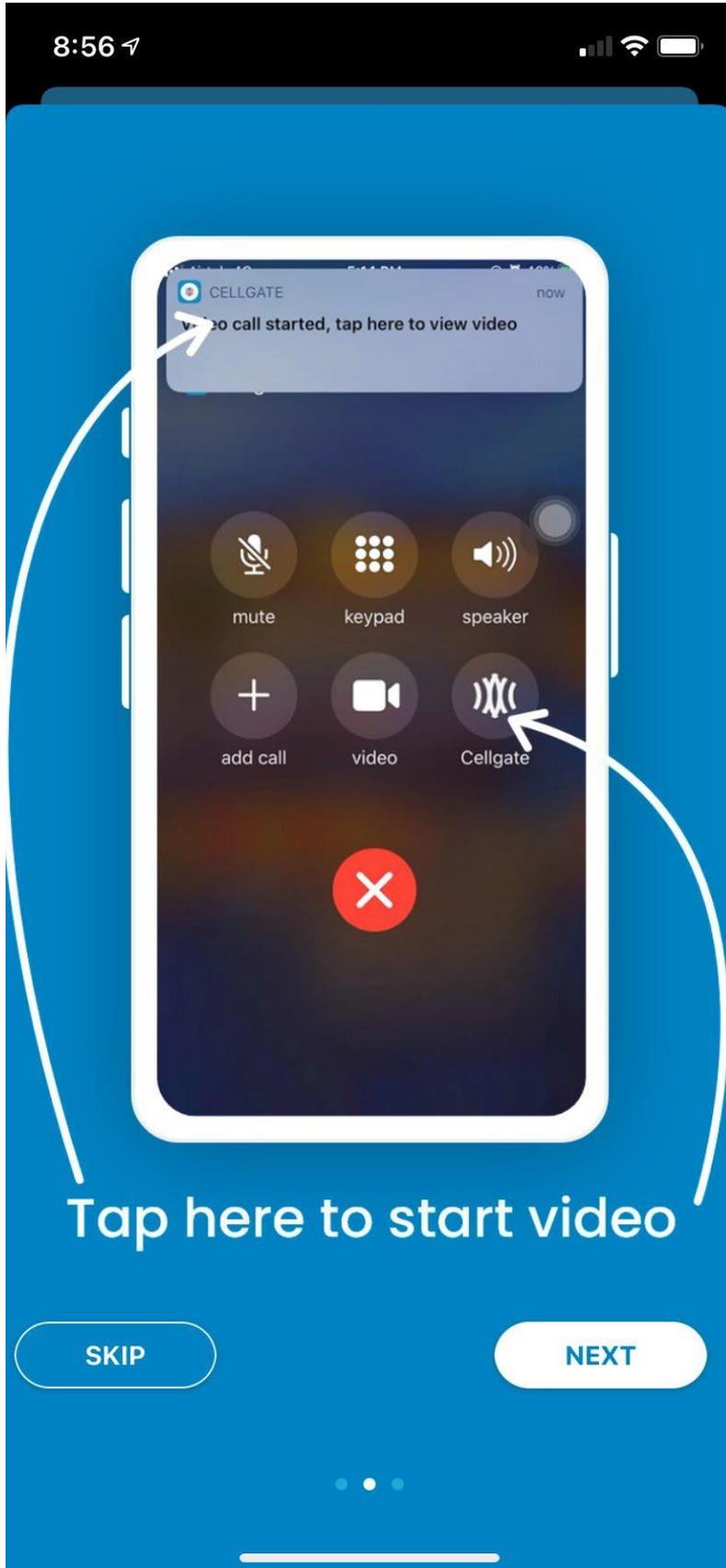
## Attention Residents

Residents will be installing a new telephone entry system. Below is the instruction for the visitors user interface and how to download and use the video App.



## Attention Residents

Residents will be installing a new telephone entry system. Below is the instruction for the visitors user interface and how to download and use the video App.



## Attention Residents

Residents will be installing a new telephone entry system. Below is the instruction for the visitors user interface and how to download and use the video App.

