The Fountains **Products & Pricing**

Effective January 25, 2022

INCLUDED SERVICES

EXPANDED BASIC TELEVISION

Plug & Play! Includes local networks, sports, news, popular channels and more! Plus, local channels in HD. We provide programming in analog and digital format without the need for any box. To receive digital channels, your television must have integrated QAM tuner capable of decoding MPEG 4. To verify QAM capability on your TV please refer to your television's owner's manual.

DIGITAL ACCESS PACKAGE

Local networks, sports stations, commercial free music PLUS channels like TLC, NFL Network, USA, HGTV, and Bravo! Box is required for viewing.

FISION HD BOX

One (1) HD capable box. Provides access to our on-screen guide, Replay TV, and Video on Demand. HD service not included. Standard Remote included.

HBO PACKAGE

8 HBO channels offer exclusive and hit movies, original series, action packed sports and special events. Plus, access to HBO Max for streaming options. Included in the Expanded basic and Digital Access

SHOWTIME PACKAGE

12 SHOWTIME channels of top Hollywood hits, award winning originals, championship boxing, live concerts and comedy. Includes TMC, Flix and access to SHO Anytime. Included in the Expanded basic and Digital Access.

HIGH SPEED INTERNET 50

Dedicated download speeds of 50 Mbps and upload speeds of 10 Mbps, delivered to your home. WiFi service provided by the ONT.

FISION GO BASIC

Free with a Fision TV package.* Fision GO allows you to watch television and movies on Fision WiFi. Visit www.fisiongo.com for details.

TELEVISION

A box is required for each television that will receive service.	
DIGITAL FAVORITES PACKAGE Includes Digital Access channels PLUS additional channels like MLB Network, Cooking Channel, AMC, Disney Junior, VICELAND and more! <i>Box is required for viewing.</i>	\$19.99/mo
DIGITAL PREMIUM PACKAGE Includes Digital Favorites channels PLUS additional channels such as 9 Encore channels, American Heroes, Science, Military History, Discovery Family, and more! <i>Box is required for viewing.</i>	\$29.99/mo
THE WORKS PACKAGE The ultimate entertainment experience. Includes Digital Premium channels, plus, ALL of the premium movie channels! <i>Box is required for</i> <i>viewing.</i>	\$59.99/mo
ADDITIONAL FISION HD BOX HD capable box provides access to our on-screen guide, Replay TV, and Video On Demand. <i>HD service not included. Standard remote control</i> <i>included.</i>	\$9.99/mo
FISION HD/DVR BOX HD capable DVR box allows you to record your favorite shows or series and watch them whenever you want. Also provides access to the on-screen guide, Replay TV and Video on Demand! <i>Limit one (1)</i> <i>DVR per household. HD service not included. Standard Remote included.</i>	\$15.99/mo
FISION TERABYTE HD/DVR BOX The deluxe Terabyte Fision DVR will record up to four unique HD streams simultaneously, allowing you to watch more of your favorite programming! <i>Limit one (1) DVR per household. HD service not included.</i> <i>Standard Remote included.</i>	\$18.99/mo

HD SERVICE

A monthly HD Technology Fee applies for access to certain available HD channels in your subscribed digital tier package. HD capable television required. Requires a Fision HD Box.

561-612-0999

MULTI-ROOM DVR SERVICE

Watch recorded shows from any box in your home. This will require at least 1 HD/DVR box and 1 HD box to function. Requires 1 HD/DVR box and 1 HD box to create network function. HD/DVR box rental not included.

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RF REMOTE CONTROL The RF Remote Control eliminates the need to point the remote directly at your Fision box and awards you the freedom to place your box where its best for you. Even behind closed doors!	\$25.00one time charge
BIG BUTTON REMOTE CONTROL \$10. Featuring large, easy-to-read keys, this remote is perfect for those whose eyesight is less than perfect.	00/one-time-fee
Core digital package of service required to add premiums and other programming.	specialty
CINEMAX PACKAGE 8 Cinemax channels provide a variety of theatrical premieres, origin series and documentaries. Plus, access to MAX GO.	\$15.99/mo al
STARZ PACKAGE 10 STARZ channels of movies and original programming. Plus, get access to STARZ Play - watch STARZ programming on your computer and mobile device!	\$15.99/mo
EN ESPAÑOL A diverse mix of Spanish networks with access to movies, news, family, sports, music and more. <i>Rate effective 2/1/21</i>	\$15.99/mo
THE ISRAELI NETWORK A mix of programming from Israel's most popular channels in Hebrew with English subtitles.	\$19.99/mo
SPORTS PACKAGE Includes NFL RedZone, Pac-12, World Fishing Network, Longhorn, Outside TV and more!	\$9.99/mo
ARABIC PACKAGE Includes the following popular Arabic channels: Al Araby, Dubai TV and Sky News Arabia.	\$8.99/mo
CCTV-4 China's largest provider of cultural, news and entertainment programming.	\$9.99/mo
CHANNEL ONE Features a mix of Russian dramas, live news, variety programs, blockbuster movies and sporting events.	\$14.99/mo
DEUTSCHE WELLE (DW) Includes a mix of German news, business & political coverage, entertainment & culture programs, children's shows and soccer coverage.	\$9.99/mo
MEDIASET ITALIA A 24-hour Italian language entertainment channel offering viewers t best of Italy's Canale, Italia & Rete.	\$9.99/mo he
RTN Includes Russian language programming and an American perspective on world news and immigrant life in the U.S.	\$14.99/mo
TV5MONDE French language films, international news, sports, lifestyle, youth	\$14.99/mo

French language films, international news, sports, lifestyle, youth programming, documentaries and more!

\$9.99/mo.

TV GLOBO News, sports, feature films, telenovelas, comedies, youth programming and other popular Brazilian broadcasts.	\$19.99/mo
	ed Per Season, ending/Season
NHL CENTER ICE \$39. Get up to 40 out-of-market regular season games per week with the NHL Center Ice package.	99/Half Season
TOO MUCH FOR TV On Demand access to over 40 shows of uncensored entertainment for a mature audience. <i>Content inappropriate for children, suggested</i> <i>audience 18+</i>	\$14.95/mo
PLAYBOY The best in adult entertainment!	\$16.99/mo
PLAYBOY EN ESPAÑOL The only Latino adult premium channel, with sexy soap operas and unedited reality shows all in original Spanish language. Includes English language Playboy.	\$16.99/mo
EVENT PPV Enjoy LIVE Pay-Per-View events like boxing, WWE, TNA, concerts and more!	Pay-Per-View
FISION GO 50 - PREMIUM Upgrade to Fision GO 50 premium service and get 50 hours of cloud DVR recording space and Replay TV Plus.* *Account must have one Fision DVR in-home to be eligible for upgrade. Fision DVR and Fision GO DVR are separate products and recordings are not shared.	
FISION GO 500 - PREMIUM Upgrade to Fision GO 500 premium service and get 500 hours of cloud DVR recording space and Replay TV Plus.* *Account must have one Fision DVR in-home to be eligible for upgrade. Fision DVR and Fision GO DVR are separate products and recordings are not shared.	\$9.99/mo
INTERNET	
HIGH SPEED INTERNET 100 Dedicated download speed of 100 Mbps and upload speed of 20 Mbps delivered to your home.	\$19.99/mo
HIGH SPEED INTERNET 250 Dedicated download speeds of 250 Mbps and upload speeds of 50 Mbps delivered to your home.	\$29.99/mo
HIGH SPEED INTERNET 500 Dedicated download speeds of 500 Mbps and upload speeds of 100 Mbps delivered to your home. <i>One-time installation fee of \$99 applies</i> .	\$34.99/mo
GIGABIT INTERNET 1000 The fastest residential speed available delivered right to your home b Hotwire's state-of-the-art fiber network. Our service provides up to 1 Gbps download speed (That's 1000 Mbps) and up to 200 Mbps upload.* <i>*One-time \$99 installation fee applies.</i>	\$59.99/mo y
STATIC IP ADDRESS Amplify your ability to run your own website, remotely access your home PC, and participate in online gaming with a fixed IP address. Single (1) static IP address for \$15.99/mo each. Or, get a pack of five (5) static IP addresses for \$24.99/mo	\$15.99/mo
EERO PRO - RENTAL For each rented eero Pro device.	\$5.99/mo

EERO SECURE+

*Special Offer: FREE for 3 months, \$9.99/mo thereafter. Includes 6 additional features: Threat Scan, Ad Blocking, Family-safe Browsing, Encrypt me, 1Password and Malwarebytes.

VOICE

DIGITAL VOICE SERVICE

Includes unlimited local and long distance calling to anywhere in the contiguous USA & Canada. Plus, features like: call waiting, caller ID, 3-way calling and more. Taxes, fees, surcharges and usage charges additional and apply to free and discounted services,

ADDITIONAL VOICE LINE

VOICEMAIL

Never miss an important message plus have remote access while you are away from home.

VOICEMAIL PLUS

Never miss an important message PLUS get access to our online portal for easy management with advanced features such as Priority Alerts and Simultaneous Ring. Per line.

HOME SECURITY

To see a full set of security rates and all accessory equipment, please visit gethotwired.com/securityrates. Speak to a representative for more details. Fision Home Security By Hotwire Insura EF20000859.

ESSENTIAL SECURITY - NEW SYSTEM

Secure your home. Includes central station security monitoring, one (1) Qolsys Alarm Panel, five (5) window/door sensors, and one (1) motion detector all fully controlled through our Fision Security app. New systems have a one-time equipment fee of \$159 and require a 36 month aareement.

ESSENTIAL SECURITY WITH VIDEO - NEW SYSTEM

Secure your home. Includes central station security monitoring, one (1) Qolsys Alarm Panel, five (5) window/door sensors, and one (1) motion detector all fully controlled through our Fision Security app! Add an indoor or outdoor camera with 24/7 live video to remotely monitor your home for peace of mind when you are away. New systems have a one-time equipment fee of \$159 + the cost of any camera equipment. Requires a 36 month agreement.

ESSENTIAL SECURITY - EXISTING SYSTEM

Already have an existing system? No problem! We can easily convert your system to Fision Security with one of our compatible panels to secure your home with central station security monitoring. No term agreement required! Existing systems have a one-time equipment fee of \$49.

ESSENTIAL SECURITY WITH VIDEO - EXISTING SYSTEM \$34.99/mo

Already have an existing system? No problem! We can easily convert your system to Fision Security with one of our compatible panels secure your home with central station security monitoring. Includes 24/7 access to live video and alerts. No term agreement required! Existing systems have a one-time equipment fee of \$49.

MAINTENANCE PLANS

COMPLETE WIRING MAINTENANCE PLAN

Covers the repair of inside wiring for television, internet and telephone services. This includes existing wiring and jacks present at installation. * Where structurally possible. See policy for complete details.

FREE *

\$14.99/mo per line

\$7.50/mo per line

\$24.99/mo

FREE

\$29.99/mo

\$34.99/mo

\$29.99/mo

\$9.99/mo

PHONE WIRING MAINTENANCE PLAN

\$6.99/mo

Covers the repair the low voltage telephone wires, from demarcation point to the telephone jacks in your home. This includes existing wiring and jacks present at installation. * *Where structurally possible. See policy for complete details.*

Packages and prices subject to change with or without notice at any time. Promotional offers expire as noted. "2 year contract has terms and conditions, see associate for details. Promotion offers available to new customers only unless otherwise noted. Must subscribe to cable and/or Internet service to receive promotion for the telephone service. Taxes, less, surcharges (including the \$\$E EVSF telephone surcharge and \$0.42 LVP surcharges additional and apply to fixe, discounted, and non-discounted offers for all Hotwire packages, products and services. Phone lines with unlimited calling are for residential use. Other existications may apply. Fision box required to view IPTV Digital Cable, Digital package required to select upgrades. Limit one (1) DVR per household. Multi-room DVR service subject to network configuration limitations. Installation tests for standard installation are sheet for details: <u>gethowired conf</u> <u>installation</u>, Installation fees for standard installation are save day apply. Please view our installation reles tere to relevine to relevine to relevine to relevine test and the standard installation are sheet for details: <u>gethowired conf</u> <u>installation</u>, Installation are sheet during property launch period. Internet service available for residential use only. Actual speeds for Internet service invitive available to residential use only. Actual speeds for Internet service invitive availed to a standard installation releves may apply. Please view our installation releves available for residential use only. Actual speeds for Internet service invitive availed to a test view of a standard installation and upperty launch period. Internet service available for residential use only. Actual speeds for Internet service will vary due to a variety of factors. (2016 Hotwire Communications. Ltd. J. Hotpertex available for residential use only. Internet service will vary due to a variety of factors. (2016 Hotwire Communications. Ltd. J. Hotpertex available for residential use only. Internet service will vary