

# ABERDEEN PROPERTY OWNERS ASSOCIATION, INC.

### COMCAST REQUEST FOR SERVICE CHANGE

#### **INSTRUCTIONS**

<u>HOA</u> – Use this form and procedure to request a change in service or new service under the COMCAST BULK CONTRACT FOR ABERDEEN POA.

<u>NEW HOMEOWNERS</u> – Must fill out and return this form to <u>CAMPBELL PROPERTY MANAGEMENT</u> within 60 days of closing date.

## **CURRENT HOMEOWNERS-**

Downgrade in service is NOT permitted.

Upgrades permitted once a year-forms must be turned in by November 1st on any year.

TENANTS- No changes permitted by tenants. Only homeowners can request upgrade of service.

A tenant may order retail services from providers (Comcast, AT&T, etc.) at their own expense, outside of the Aberdeen Bulk Comcast Contract.

<u>INSTALLATION</u>- To have equipment installed or to receive a local phone number, you need to personally contact the Comcast Bulk Contract Department at 1-800-934-6489. Comcast may charge an installation fee which is the homeowner's responsibility to pay.

<u>PLEASE NOTE</u>: Current homeowners are only permitted to upgrade once a year. No downgrading is permitted. New homeowners can choose either video only or triple play.

#### **REQUEST FOR CHANGE OF SERVICE**

This form must be submitted to Campbel	Property Management b	y November 1 <sup>st</sup> for upgrades
NEW HOMEOWNERS- VIDEO ONLY		CLOSING DATE omeowners must include closing date
CURRENT HOMEOWNER UPGRADE - ON	LY UPGRADE TO TRIPLE PL	AY PERMITTED
Name of Homeowner:		
Address:		AND THE RESIDENCE OF THE PROPERTY OF THE PROPE
Phone #:		
Signature:	Date:	

**CAMPBELL PROPERTY MANAGEMENT** 

9897 Lake Worth Road, STE 304, Lake Worth, FL 33467 \*Office (561) 432-2703 \*Fax (561) 432-2181